

## **Quality Policy Statement**

Our policy is to provide our customers with equipment and services tailored to suit their specific requirements. Our goal is to provide the following:

- A personal service based on honesty and professionalism, by being thorough in our investigations and in providing best practice in the decisions and actions we take.
- A sales and marketing structure that is conscientious, responsive and professional.
- Qualified, competent well trained staff through continuous external and internal training and development.

The maintenance and improvement of standards in our work is key to our success. To realise this aim we have developed a Quality Management System that is specified to BS/EN/ISO 9001, and which will be reviewed periodically for suitability.

We consider the Quality Management System as an essential stepping stone in our company's development. We will set and review specific quality objectives and provide sufficient time and resources to achieve them.

Roger Callis  
Managing Director

27<sup>th</sup> October 2006